

Refund Policy



WESLEY COLLEGE

By daring & by doing

The aim of this policy is to ensure that parents are aware of fees and charges payable in the event their child is unable to commence at the College, or withdraws from the College.

REASON FOR REFUND	NOTIFICATION PERIOD	REFUND
Student's application for a visa is unsuccessful	As soon as practical <i>Refer ESOS Act 2000 Subdivision B – Student Defaults Section 47D and 47E</i>	Total course fees received, less the lesser of: <ul style="list-style-type: none"> • 5% of total course fees received before default; or • The sum of \$500.00
Student issued with a student visa withdraws	Between acceptance of Offer and 10 weeks or more prior to agreed starting date	Total course fees received, less the lesser of: <ul style="list-style-type: none"> • 5% of total course fees received before default; or • The sum of \$500.00
	Between acceptance of Offer and less than 10 weeks prior to agreed starting date	Total course fees received, less 25% of the current annual FFPOS Tuition Fees
	After course commences <u>with</u> appropriate period of notice (1 school term or the equivalent of 10 weeks)	Unexpended course fees, calculated on a pro rata basis, proportional to the amount of time the student is at Wesley College
	After course commences <u>without</u> appropriate period of notice (1 school term or the equivalent of 10 weeks)	Course fees received, less 25% of the current annual Tuition Fee for FFPOS
Wesley College withdraws the offer or fails to provide the course offered	Prior to agreed starting date or after commencement <i>Refer ESOS Act 2000 Subdivision A – Provider Defaults Section 46A and 46B</i>	Full Refund of total course fees, or refund of unexpended course fees, calculated on a pro rata basis, proportional to the amount of time the student is at Wesley College
Student withdrawn due to a serious breach of the international student visa conditions. Failure to maintain: Satisfactory course progress Satisfactory attendance Approved welfare accommodation arrangements <i>(visa conditions 8202 and 8532)</i>	After course commences	No Refund
Failure to pay course fees	After course commences	No Refund
Any behaviour resulting in enrolment cancellation at Wesley College as per the College "Student Code of Conduct"	After course commences	No Refund
Total Course Fees are equal to 'tuition' and 'non-tuition' fees		
Registration and Endowment Fees will be refunded in full if the enrolment ceases prior to, or during, the first semester of enrolment. After that time these fees are non-refundable.		

Exceptions to the Refund Policy may be made when the reason for student withdrawal is of a compassionate nature:

- Death or serious illness of a family member, serious illness or disability of the student
- Political or civil event, or natural disaster in home country that prevents continuation of studies

Terms of Refund

1. Fees are as per the Wesley College *Fee Schedule and Business Arrangements for Full Fee Paying Overseas Students* and all refunds will be **made to the payee** in Australian Dollars by electronic transfer within two weeks of confirmation of the reason for withdrawal
2. Any refund of course fees in the event of visa refusal or school default is prescribed by Sections 47D (4) and 46D of the ESOS Act.

Role of the Tuition Protection Service (TPS)

In the unlikely event Wesley ceases to provide a course of study and Wesley is at fault, all unspent, pre-paid tuition fees (and associated fees) to date, will be made to the payee in Australian Dollars by electronic transfer within two weeks of the default day. The TPS ensures that international students are able to either:

- Complete their studies in another course or with another education provider; or
- Receive a refund of their unspent tuition fees.

This written agreement, and the right to make complaints and seek appeals of decisions and action under various processes, does not affect the rights of the student to take action under the *Australian Consumer Law* if the *Australian Consumer Law* applies.